



PRODUCT WARRANTY

Subject to the terms, conditions and exceptions set forth herein, CABLEexpress® products carry a limited lifetime warranty on parts and labor. CABLEexpress warrants to the original End User purchaser that its CABLEexpress products, with the exception of CABLEexpress EXP Series® Solution products, will be materially free from defects under normal use and service for as long as the original End User owns the product, or for five (5) years after CABLEexpress discontinues such product, whichever is sooner. CABLEexpress EXP Series Solution products carry a five (5) year warranty on parts and labor. CABLEexpress warrants to the original End User purchaser that its CABLEexpress EXP Series Solution products will be materially free from defects under normal use and service for a period of five (5) years from the original ship date, or one (1) year after CABLEexpress discontinues such product, whichever is sooner.

This warranty does not cover defects or damages due to ordinary maintenance, normal wear and tear, scratches, customer damage to fiber connections, improper use, accidental damage, neglect, misuse, abuse, incorrect installation, unauthorized repair, alterations, or modifications, failure of or surges in electric power, conditions caused by abnormal temperature and/or humidity control, vandalism, negligence in transit or handling, acts of nature, or any other acts or causes beyond CABLEexpress's reasonable control.

The warranty period for CABLEexpress products commences on the day of shipment. If products under warranty are claimed to be defective, please notify CABLEexpress's Warranty Entitlement Group at (800) 913-9465 or 2400@cxtec.com, and request a return material authorization (RMA) to return the products. Upon receipt of the products, CABLEexpress, at its sole discretion, will either choose to repair the products, supply a replacement, or credit the customer's account. Any replaced or repaired product will continue to be warranted under the original warranty period. All products returned to CABLEexpress must be packaged in packing materials that afford the same degree of protection from damage and electrical discharge as the original packaging materials. Removal of security seals will VOID this warranty.

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